

COSMOS TONERS

Both our toners & printers they go in are covered by a **lifetime guarantee.**



Our Toners have a **0.4% Return Rate.**
(4 in 1000)

26% Average Saving.

Cosmos **helpdesk** to support with any printer related questions or queries for all customers using Cosmos toners.

CERTIFICATIONS

Our standards for quality, safety and sustainability are stricter than regulatory limits. So you can always breathe easily.

Product Safety & Sustainability



Product Quality



REACH

RoHS

ISO 14001

ISO 9001

STMC

Don't Just Take Our Word...

“We moved from original cartridges to Cosmos cartridges across all our stores in Q1 of 2023. Alongside the **price saving** the Cosmos helpdesk proves a valuable resource for all our users who contact Cosmos direct with any printer related questions and queries.”

“We have been using Cosmos toners across all our sites for nearly 4 years with very few issues. When issues do arise whether they are toner related or not Cosmos’s engineer network are **extremely responsive**, typically arriving onsite and resolving **same or next day**.”

“We **saved 31%** by moving to Cosmos toners, Cosmos sent **samples** for us to test on our highest usage lines prior to roll out and the service throughout has been excellent.”

“We were experiencing issues with a different non original brand of toner – we have moved to Cosmos toners and we are delighted with the **quality**.”





COSMOS SOLUTIONS
YOUR BUSINESS. **YOUR WAY.**

Lifetime Guarantee

All Cosmos toner cartridges carry a full, unlimited in time guarantee.

Cosmos toner and ink cartridges are free from defects in both material and workmanship. At our discretion, we will replace the item and/or refund the full purchase price of any item found to be unsatisfactory.

In addition, we further warrant that our products will not cause damage, deterioration or abnormal wear in any compatible machine for which it was originally designed.

This warranty covers all equipment used within the manufacturer's specifications and does not include acts of God or nature.

If a defect in any Cosmos toner cartridge is found to be the sole cause of damage to any equipment, we will reimburse the customer for a complete repair. In any reported cases of Cosmos toner cartridges causing damage to a printer we will visit the location concerned and inspect the printer. A full report will be provided indicating the cause of the problem and the actions taken to repair any damage to the printer. In the event of the printer being beyond repair we will replace the machine with an identical specification printer.

The use of Cosmos toner cartridges does not invalidate the manufacturers warranty provided when the machine was purchased. Our liability shall be limited to repair, replacement or reimbursement as stated above. This warranty is exclusive and in lieu of any and all other warranties, expressed or implied.